

# miTalk

## get connected to your credit union account 24/7, 365!

With miTalk, our audio response system, you'll enjoy convenient access to your account from any phone, any time.

### Take a look at what miTalk can do for you:

- Make Balance Inquiries
- List of Recent Transactions
- Get a List of Cleared Checks
- Dividend Information
- Get Information on Existing Loans
- Make Loan Payments
- And Much More!

*Our miTalk service is safe, reliable, secure, and free!*

### Get Started:

**1. Dial 517.787.3981  
or 800.232.3328**

2. Enter your member number
3. Enter your social security number or tax ID
4. Set up an access code

### Account & Loan Numbers:

0001 .....Savings  
0003 .....Checking  
0004, 5 .....Money Market  
0020, 21 .....Holiday or Vacation Club  
0141, 145 .....MasterCard® or any Loan

## surf the miTalk menu

**Feeling stuck?** At any time, press 3\* for the main menu, or press 0 to be transferred to the Credit Union.

#### miTalk Main Menu

1. Account Balance
2. Account History
3. Funds Transfer Activities
4. Share or Loan Withdrawals
5. Card Services Menu

#### Funds Transfer Menu

1. Transfer Funds Immediately
2. Schedule a Funds Transfer
3. Payments
  1. Immediate
  2. Schedule
4. Hear existing scheduled transfers
5. Delete an existing transfer

#### Card Services Menu

2. Block a Card

#### Account Balance Menu

- Checking Accounts
- Savings Accounts
- Club Accounts
- Loan Accounts

#### Account History Menu

- Checking Accounts
- Savings Accounts
- Club Accounts
- Loan Accounts



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experience:

